

**SAM – INFORMATION TECHNOLOGY  
(California Department of Technology)**

**EXCEPTIONS TO ACCESSIBILITY**  
(Revised 6/2015)

**4833.1**

The following are exceptions which are allowed for compliance with this policy:

1. A state IT project that is for a “national security system” ([FAR 39.204\(b\)](#) and [36 CFR 1194.3\(a\)](#)).
2. Acquisition of IT for a state project that is “acquired by a contractor incidental to a contract” (FAR 39.204(c) and 36 CFR 1194.3(b)).
3. A state IT project that is “located in spaces frequented only by service personnel for maintenance, repair, or occasional monitoring of equipment (FAR 39.204(d) and 36 CFR 1194.3(f))” in what is called the “back-office” exception.
4. Compliance with this policy would present an “undue burden”. Undue burden is defined as “a significant difficulty or expense,” considering all Agency/state entity resources available to the program or component for which the product is being procured.
5. No commercial solution is available to meet the requirements for the IT project that provides for accessibility.
6. No solution is available to meet the requirements for the IT project that does not require a fundamental alteration in the nature of the product or its components.

See [SIMM Section 25](#), IT Accessibility Resource Guide, for additional information.